Patient Notification Letter When Going Out of Network With an Insurance Plan

Dear Patient --

We are writing to inform you of a change in our insurance network here at {your clinic name}.

As of {date}, our status with {name of insurance plan} will change. Although we will still accept {name of insurance}, we will no longer be in-network providers.

This decision has come as a result of our desire to put your care and our desire to be your doctor ahead of {insurance name}’s paperwork and contractual requirements. Unfortunately, things have changed to the degree where I am considered a “provider” to them and not a doctor. Consequently, as an in-network doctor, I am forced to treat you (my patients) according to their rules, rather than according to your needs or even how you want to be treated.

To be clear, we are still accepting {Insurance name} and we are certainly not dismissing you as a patient ;-) The change on your end is that you will be subject to slightly different rates for your portion of care. We have researched this carefully in arriving at our decision and we do feel the additional burden is small, compared to the freedom and significantly increased benefits that this change affords both of us.

To help you navigate this change, we are willing to do a complimentary benefits check for you to help determine the exact difference our network status will make.

If you have additional questions, please do not hesitate to contact us.

We appreciate you trusting us with your healthcare needs in the past and we look forward to continuing to help you for many years to come.

Sincerely